‍‍Jonathan Ocasio

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Objective

* Seeking a position in public safety as a police officer so I can serve the community with dignity and respect to help maintain the peace and order in the community we serve.

Education and Certifications

* associates degree in criminal JUSTICE | moraine valley community college
* g.e.d. | Illinois community college board
* firearm owner identification card (foid card)
* PERMANENT EMPLOYEE REGISTRATION Card (perc card)
* ORIGINAL FIREARMS TRAINING (tan card)

Experience

Deputy Sheriff | Cook County Sheriff Department| November 2014- Present

. Work to resolve conflicts through effective communication.

. Take detailed notes to be able to create Incident reports when necessary.

. Gather relevant information at an incident to conduct a preliminary investigation.

. Process prisoners, prepare and maintain records of prisoner bookings and prisoner classification during booking for pre-trial processing.

. Provide a strong line of safety for all individuals.

. Escort prisoners to and from court; insured that prisoners were properly guarded and secured.

communications technician | comcast cable | October 2013- November 2014

* Install, reconnect, repair, and/or add products or services. (Cable, Internet, and House Phone)
* Install, repair, and/or add Security Services. (Home and Business Security System)
* Traveling to customer’s homes and/or businesses in company vehicle daily.
* Excellent communications skills with customers daily.

assistant Store manager | petco | October 2010- October 2013

* Responsible for store operations and meeting all store metrics to meet company expectations.
* Training and development of all store associates and department managers.
* Reviewed weekly reports of loss prevention.
* Processed employee weekly payroll.
* Participated on the hiring of all new employees.
* Maintained store appearance and cleared purchase orders of store supplies.
* Assisted the general store manager on coaching and counseling of all employees.
* Participated on company daily conference call.

assistant Store manager | cvs/Pharmacy | April 2008- October 2010

* Responsible for store operations and driving all store metrics to meet company expectations.
* Development and training of all store associates and supervisors.
* Participated with company weekly conference call and review of loss prevention reports.
* Monthly walk-through of store with company’s upper management team.
* Hiring of all staffing positions and yearly reviews of all store associates and supervisors.
* Processed employee weekly payroll.
* Maintained store appearance and cleared purchase orders of store supplies.

Skills

I am an extremely motivated person and dedicated to getting the job done right. I have excellent verbal and writing communication skills with a strong attention to detail. I am able to work well with others as I find it’s very important to always be a part of the team. I can adapt to new situations or challenges well and I always keep an optimistic and upbeat attitude to resolve problems peacefully.