**Rafael Rosario**

**773-709-9946** **— Rafael.Rosario002@gmail.com — 310 Iroquois RD — Hillside, IL 60162**

**PROFESSIONAL EXPERIENCE**

**Gate Gourmet** Chicago, IL Dec 2014 – Present

[*Gate Serve Ramp Agent/Delivery Driver*](http://ch.tbe.taleo.net/CH12/ats/careers/requisition.jsp?org=GATEGOURMETHOURLY&cws=1&rid=19096)

* Handles airline services such as provisioning packaged food and beverage items
* Services 20 flights on average per shift meeting crucial plane departure deadlines
* Planned effectively in times of harsh weather conditions or during maintenance issues

**Highland Bakery** Chicago, IL Apr 2014 – Dec 2014

*Forklift Operator*

* Moved 75+ pallets of finished materials to designated areas daily via forklift
* Attended and completed courses to obtain a forklift certification
* Provided care and detail with each assigned duty and showed initiative

**American Towing** Chicago, IL Jul 2013 – Dec 2013

*Tow Truck Driver/Dispatcher*

* Recovered and transported vehicles across Chicago land and surrounding suburbs
* Dispatched all tow drivers to their proper locations, averaging 50+ inbound calls per day
* Obtained a class C license to drive a flat model Hino 258

**Perlta’s Auto Care** Chicago, IL Feb 2012 – Jul 2013

*Auto Technician/Service Representative*

* Diagnosed and troubleshot vehicles accurately, showcasing an extensive knowledge base
* Repaired vehicles in person and via telephone for a broad variety of automobile issues
* Showcased proven knowledge of vehicle maintenance and repair

**Nestle/Edy’s** Glen-Dale Heights, IL (Contract) Nov 2011 – Feb 2012

*Inventory Coordinator Controller*

* Unloaded 10+ trucks per day via forklift operation
* Counted, documented, and organized merchandise in accordance to department specifications
* Performed data entry into the companies database to ensure proper placement of products

**Fresh Express** Franklin Park, IL Sep 2008 – Nov 2011

*Warehouse Associate*

* Operated a forklift to unload/load, stock, and pick products
* Active member of the safety council, performing routine inspections on areas of each facility
* Worked on a team of 5 that collaborated in weekly meetings to resolve unsettled issues

**EDUCATION**

**Lincoln Technical Institute** Completed 2007

Automotive Technology