

EDWARD DAY

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Highly- skilled, dynamic individual seeks to integrate acquired skills and diverse experience with an opportunity to develop professionally through guidance and mentorship in a challenging position within a progressive organization.

AREAS OF SPECIALIZATION

Law Enforcement, Executive Protection & Transportation Security:

- Experience encompasses numerous roles within diverse industries including law enforcement, logistics and executive protection.
- Extensive experience in security operations and emergency services, as well as transporting upper management, corporate clients and VIP guests within diverse industries.
- Perform comprehensive assessments to identify/rectify potential areas of concern; promptly respond to those incidents that may be considered a safety threat, security breach or attempt to breach.
- Excellent communication and interpersonal skills.

Operational Enhancement & Issue Resolution:

- Assist management in the design, development and successful implementation of programs designed to increase client satisfaction and expedite workflow.
- Possess excellent problem-solving, analytical and leadership skills; excel when working independently while performing exceptionally within a team.
- Versatile professional, skilled at performing optimally in a changing environment.

Customer Service & Leadership Ability:

- Consistently meet target service and quality goals; exceed expectations through effective client support and the fostering of positive rapport with clients, staff and management.
- Proven ability to perform in high-pressure situations, executing projects accurately and on-time.

PROFESSIONAL CHRONOLOGY

<u>REYES HOLDINGS</u> Rosemont, Illinois <i>Executive Chauffeur/Security Driver</i>	2014 to Present
<u>CLARK SECURITY SERVICES</u> Evansville, IN <i>Site Commander/Tactical Security Officer</i>	2013 to Present
<u>NORRED & ASSOCIATES</u> Atlanta, GA <i>Tactical Security Officer</i>	2012 to Present
<u>UTOPIA GLOBAL, INC.</u> Mundelein, IL <i>Corporate Driver</i>	2013
<u>ACCORD PROTECTIVE SERVICES, INC.</u> Cary, IL <i>Investigator/Armed Security Officer/Security Driver</i>	2012 to 2014
<u>WINDY CITY LIMOUSINE</u> Franklin Park, IL <i>Logistics Coordinator/Chauffeur</i>	2008 to 2011
<u>GIFT OF HOPE (Organ & Tissue Donor Network)</u> Itasca, IL <i>Donor Resource Coordinator</i>	2006 to 2010
<u>AEROCARE MEDICAL TRANSPORT SYSTEMS</u> Sugar Grove, IL <i>Billing/Collections</i>	2004 to 2006
<u>VILLAGE OF SKOKIE</u> Skokie, IL <i>Animal Control Officer</i>	2000 to 2004
<u>PROSPECT HEIGHTS POLICE DEPARTMENT</u> Prospect Hts., IL <i>Community Service Officer</i>	1996 to 2000

LICENSURE & EDUCATION

ILLINOIS DEPARTMENT OF PROFESSIONAL REGULATIONS
Licensed Security Officer; PERC Card; Firearm Control Card

AMERICAN HEART ASSOCIATION
Heartsaver First Aid Certification

HARPER COLLEGE Palatine, IL
Completed Extensive Course Work in Criminal Justice/Fire Science.